



Report to Our Community 2025



Our Mission

Together we transform our communities through compassionate, individualized care, eliminating barriers to health and well-being.



Our Vision

The health of each person is the health of humanity.



Our Values

Service | Passion | Innovation
Commitment | Empathy



Letter From Christy

Dear Friends and Partners,

The health care environment continues to be noisy. Health care policy, regulation, cost pressures, and public scrutiny are not new, but they are persistent, and at times they can feel overwhelming.

Periods of change and uncertainty often create pressure to react quickly or assume the worst. We have faced complex environments before, and we have done so by grounding ourselves in our mission, our strategic plan, and meeting the needs of our communities.

Our mission has not changed: Together, we transform communities through compassionate, individualized care, eliminating barriers to health and well-being. Every decision we make should be measured against that mission. When we stay aligned with why we do this work, the surrounding noise becomes easier to tune out.

We will continue to hold ourselves to high standards. We will continue to be transparent about change and honest about challenges. And we will continue to tell our story more clearly, so others understand the impact of the work we do every day.

As 2025 has proven in these pages, moments of uncertainty often create our greatest opportunities. I have full confidence in our providers, our teams, and our community partners to work together to find those opportunities. I want to thank you all for your commitment and steady leadership at every level.

With Gratitude,



Christy Trotter, CEO, Yakima Valley Farm Workers Clinic



Award-Winning Health Care

2024 Operational Site Visit Badge

Given in recognition of achieving full compliance with all Health Center Program requirements. This distinction follows a comprehensive review confirming the organization's strong operational performance, commitment to accountability, and delivery of high-quality care.



Target: BP

This American Medical Association program celebrates health systems which treat patients with hypertension for achieving blood pressure control rates at or above 70%, which will reduce the number of Americans who suffer heart attacks and strokes. In 2025, 12 of our medical clinics received the Gold+ Award.



Joint Commission Accreditation

Yakima Valley Farm Workers Clinic undergoes voluntary, unannounced evaluations by The Joint Commission to ensure our teams meet rigorous performance standards in delivering quality, safe care. By meeting these standards, we received The Joint Commission's Gold Seal of Approval – an internationally recognized symbol of quality.





2025 Advancing HIT for Quality

Optimized health information technology services for advancing telehealth, patient engagement, interoperability, and collection of social determinants of health to increase access to care and advance quality of care.



2025 Health Center Quality Leader - Bronze

Health centers whose Adjusted Quartile Ranking (AQR) is in the top 30% nationwide receive HCQL badge recognition. Health centers must demonstrate strong, consistent performance across Clinical Quality Measures using the average AQR based on data from the most recent Uniform Data System reporting period.



Patient-Centered Medical Home

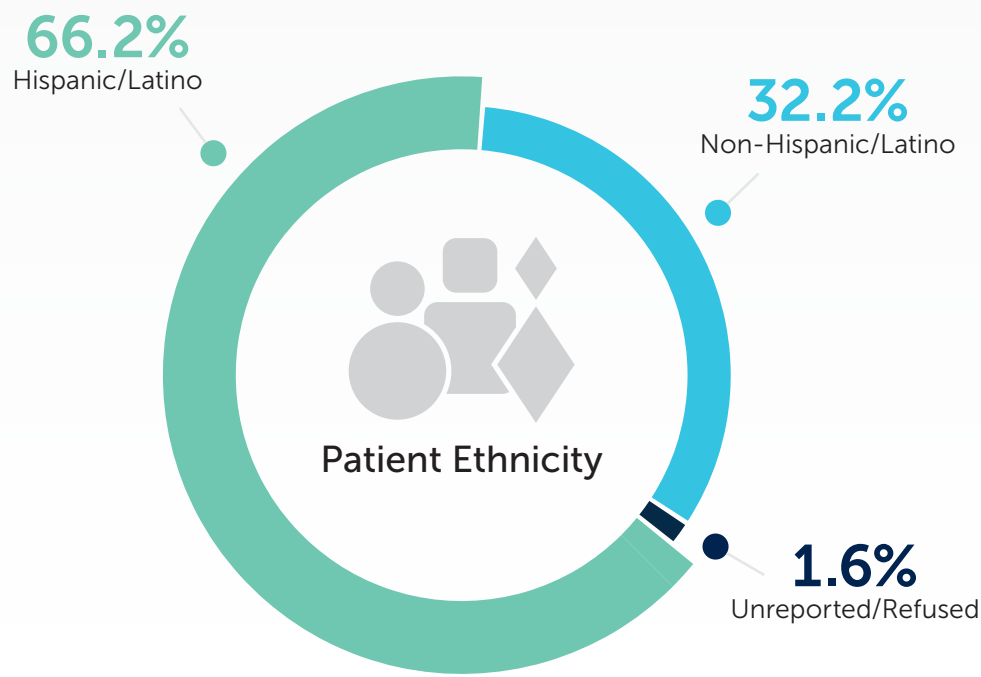
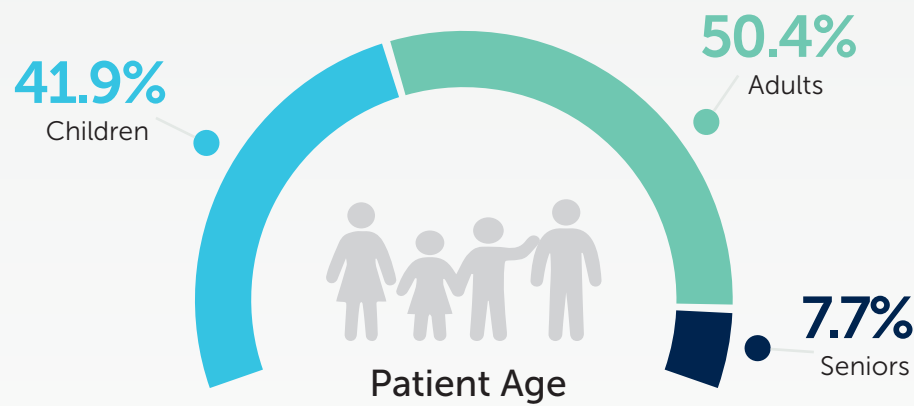
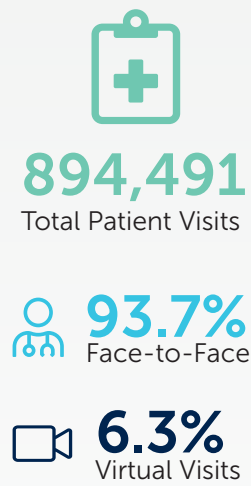
A Patient-Centered Medical Home is a model of care that puts patients at the forefront of care to build better relationships between patients and their clinical care teams.



Parents as Teachers Blue Ribbon Affiliate

This designation is awarded to affiliates that complete a rigorous self-study and review process, demonstrating they meet all Essential Requirements and at least 80 percent of established Quality Standards.

A Total of 206,315 Patients Were Seen in 2025

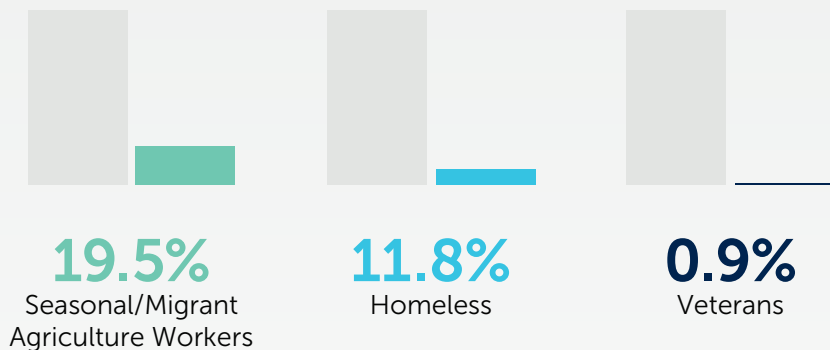


Preferred Language

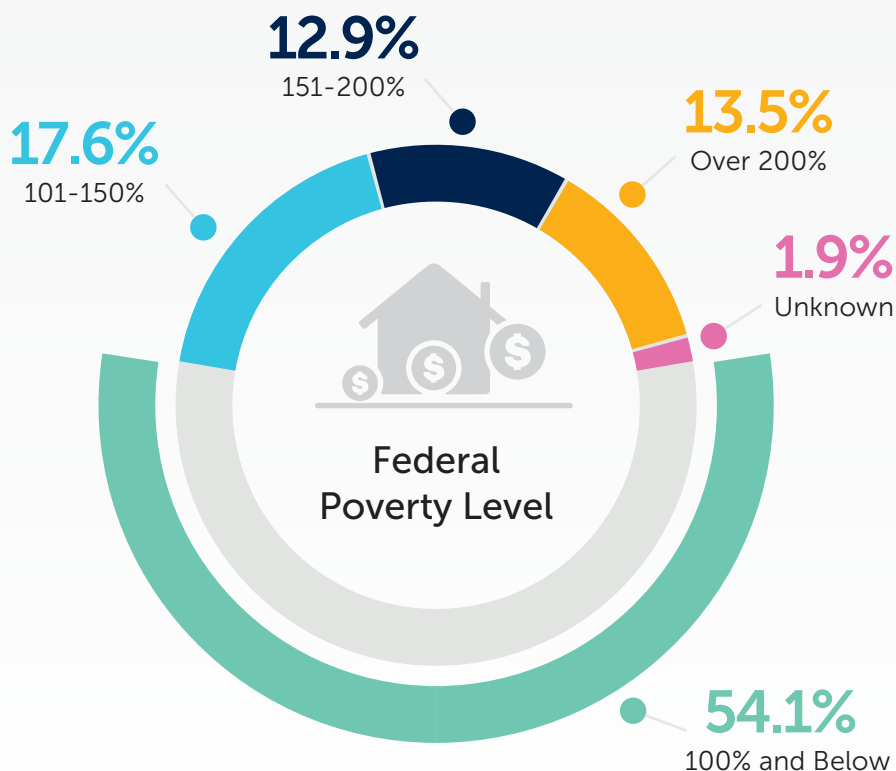
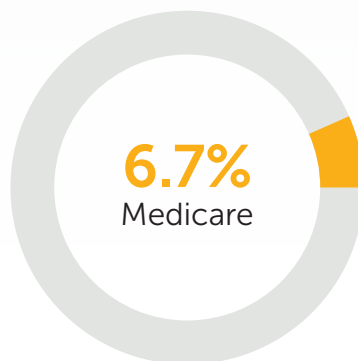
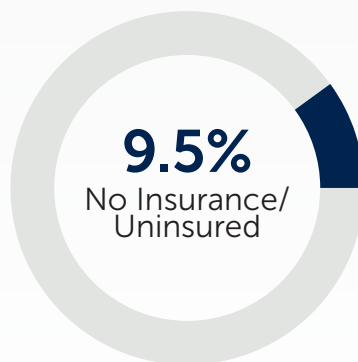
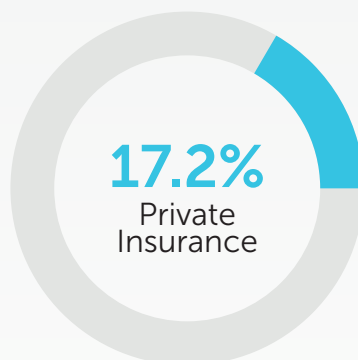
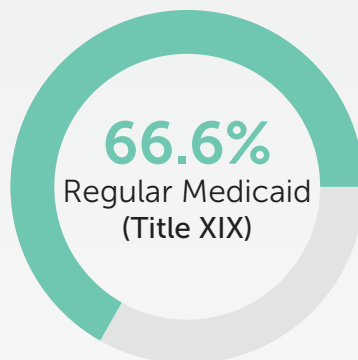
57.7%
Patients Best Served in English

42.3%
Patients Best Served in Other Languages

Other Characteristics



Insurance Coverage




111,616
 Patients are living below the poverty line


 Annual Income for a 4-person household
\$32k \$48k \$64k \$72k↑

YVFWC in 2025, at a Glance

48 Unique Service Locations

We are one of the largest community health centers in the Pacific Northwest, delivering medical, dental, pharmacy, behavioral health, nutritional services, and more to people with need.



26 Locations Delivering Medical Care



16 Locations Delivering Dental Care



13 Pharmacy Locations



41 Program Locations

2,074 Regular Staff

Our dedicated staff delivered high-quality, culturally sensitive health care to all our communities throughout 2025.

207

Medical Providers

37

Dentists

54

Pharmacists

77

Mental Health Providers



28,247

Individuals Impacted by Our Special Supplemental Nutrition Program, WIC

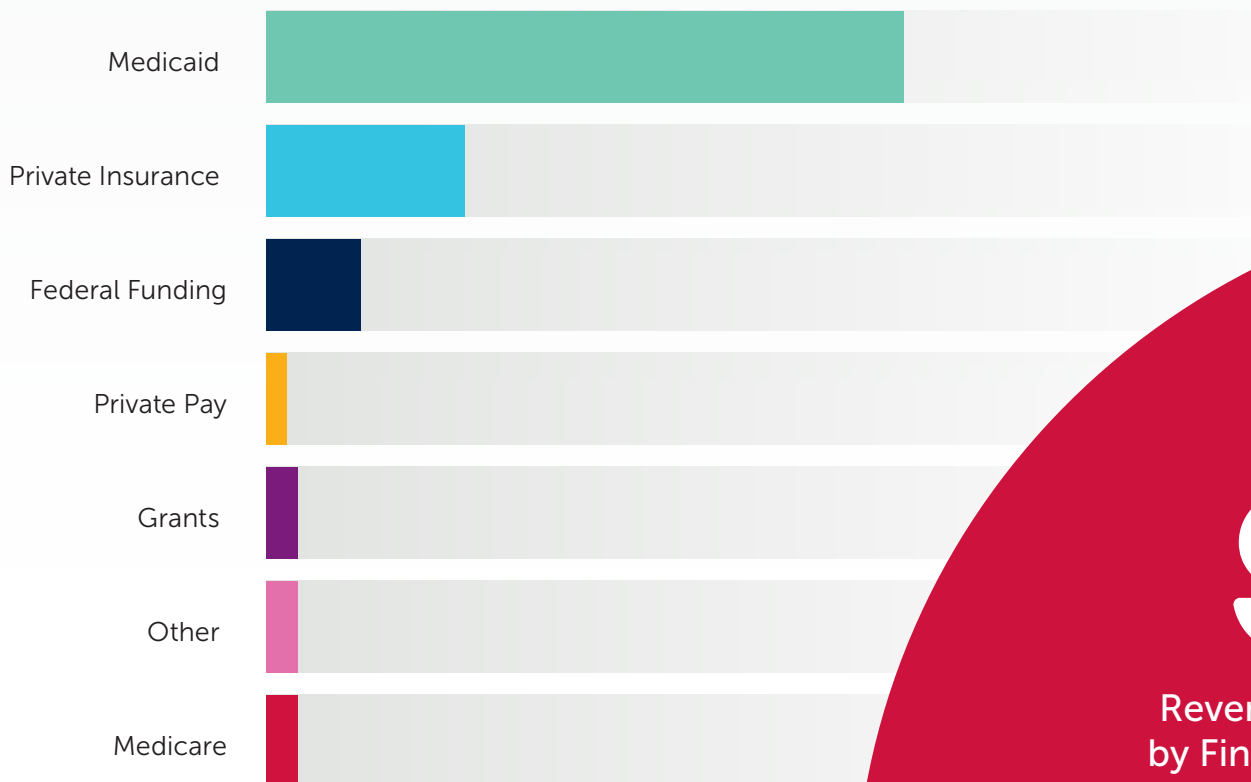
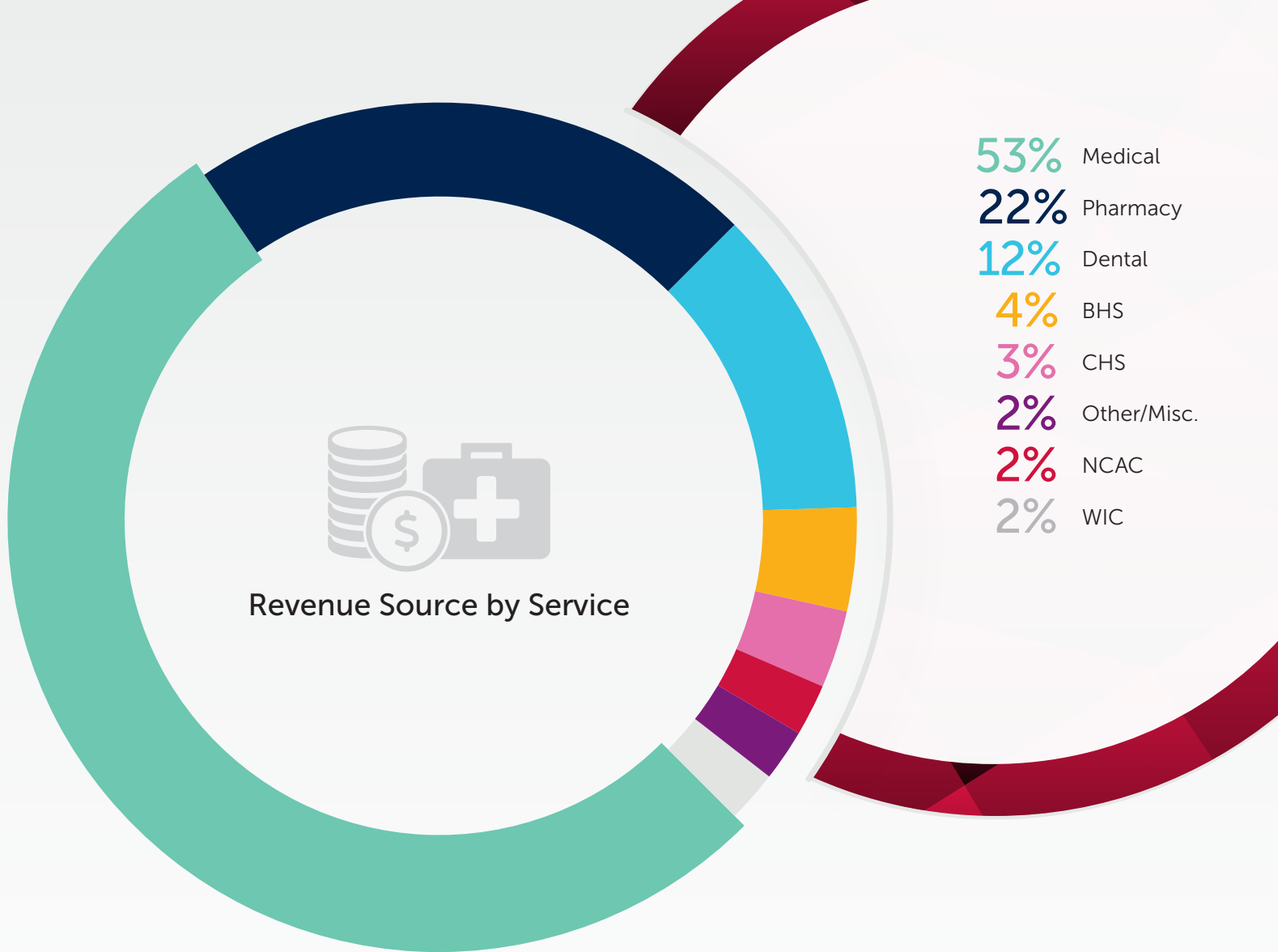
Our WIC Program aims to safeguard the health of low-income women, infants, and children up to age five who are at nutrition risk by providing nutritious foods to supplement diets, information on healthy eating, and referrals to health care.



8,678

People Engaged with Our Northwest Community Action Center (NCAC)

NCAC is a community action agency created to help individuals and families achieve a greater level of self-sufficiency. Services include community education, such as citizenship and afterschool programs, housing support for those who are homeless or at-risk of becoming homeless, weatherization, utility assistance, and much more.



Revenue Source
by Financial Class



Coastal Family Health Center:

New Clinic, Expanded Services

Yakima Valley Farm Workers Clinic expanded access to dental, behavioral health, and pharmacy services for Medicare and Medicaid patients on the Oregon Coast with the opening of Coastal Family Health Center in Astoria.

For many families in this region, distance, transportation, and limited local services create real barriers to care. Coastal Family Health Center helps reduce those barriers by bringing services together in one location.

Patients can access primary care, dental care, nutrition services, integrated pharmacy services, and care coordination without having to navigate a fragmented system. Care teams take the time to build trust, listen closely, and connect patients to the services and resources that support their health over the long term.

Astoria is a community shaped by resilience and deep local pride. The clinic reflects that character through local art, interactive play spaces for children, and a design that fits naturally with the surrounding community. The space is welcoming and easy to navigate, designed so patients feel comfortable from the moment they walk in.

The new clinic is part of a broader focus on rural communities, where gaps in access often lead to delayed care and poorer health outcomes. Placing services within reach helps patients stay connected to their care teams, keep up with preventive visits, and manage ongoing health needs.

We are honored to serve the Astoria community and to build lasting relationships with the patients and families who trust us with their care.

“
Shaped by
resilience
and deep
local pride.”



1

Location With Accessibility to 5 Services

(Primary Care, Dental, Nutrition Services, Pharmacy, And Care Coordination)



6.2 PCPs For Every 10k People
Living in Clatsop County



33 % of Oregonians
live in rural areas

Yakima Valley Farm Workers Clinic
CEO Christy Trotter standing with
Astoria, OR Mayor Sean Fitzpatrick.



Caring for the Whole Person,

Supporting the
Whole Community





Every patient comes to us with a different story, different needs, and different goals. Our role is not only to diagnose and treat, but also to listen. We work with each person to understand what they need to stay healthy and to build a care plan that reflects their circumstances, priorities, and lived experience.

Providing care in this way takes more than a traditional clinic visit. It requires sustained investment in the people, services, and tools that make high-quality outpatient care possible in rural and underserved communities. Across YVFWC, those investments are helping expand access, strengthen the workforce, and support healthier outcomes close to home.

Here are some of the ways that work is taking shape across our communities.

Building the Workforce Our Communities Need

The National Rural Health Association published a report that 91% of rural counties already have a primary care shortage. Even in major cities, many neighborhoods function like “medical deserts” for certain populations. That is why YVFWC continues to invest in pipeline programs that introduce future health care professionals to community-based care early in their careers and show them what is possible when care is rooted in service, equity, and community.

Through our partnership with PNWU, YVFWC is helping expand dental training opportunities in community-based settings, giving students hands-on experience while increasing the number of trained health care professionals that will serve our communities. Our Medical Assistant program continues to create meaningful entry points into the health care field, helping participants build skills, confidence, and long-term career pathways while strengthening staffing stability across our clinics. These efforts are part of a decades-long commitment to pipeline programs that also includes residencies, fellowships, and other training partnerships.



*“
Health is
never only
physical.”*

Expanding Access to Specialty Services

Access to specialty services too often depends on where someone lives. We continue to expand outpatient specialty care so patients can receive more of the services they need close to home, reducing delays, avoiding unnecessary travel, and making care easier to navigate. In 2025, we literally rolled out our new mobile mammography unit that helps our patients access breast cancer screening and follow-up imaging without needing another visit to another location. Our new spirometry screening helps care teams assess lung function and identify which patients may need specialty referral for further evaluation. This helps patients avoid unnecessary specialty visits, saves time, and ensures specialty appointments remain available for those with more complex needs. RetinaVue supports timely diagnostic imaging and evaluation of eye health for our diabetic patients, which helps patients get answers sooner and move more quickly to the next step in their care when follow-up is needed.

These are vitally important screenings that our patients were delaying or not getting at all.

Behavioral Health and Specialty Mental Health Services

Health is never only physical. Mental health, substance use, and developmental needs all shape overall well-being, which is why our behavioral health services are designed to be integrated, accessible, and responsive to patients and families. This includes integrated behavioral health services embedded in primary care settings, where patients

can more easily receive support for concerns such as stress, anxiety, depression, and other behavioral health needs as part of their overall care. Substance use disorder treatment grounded in compassion and evidence-based practices, helping patients access recovery support in a respectful, medically appropriate environment. And for children and families, applied behavior analysis services offer structured support that can help build communication, social, and daily living skills. Patients with more complex mental health needs can also access psychiatric services for evaluation, medication management, and specialized treatment planning.

Pharmacy Care That Supports Wellness

Medication adherence is a key part of effective outpatient treatment, especially for patients managing chronic or more complex conditions. We offer multiple pharmacy access points designed to make it easier for patients to get medications, stay on track with treatment, and remain connected to their care teams.

That includes drive-through pharmacies, which make it easier for patients to pick up medications conveniently and with less disruption to their day. In-clinic pharmacy services allow patients to access prescriptions right where they receive care, helping improve coordination and reduce delays. Mail-order pharmacy options offer added convenience for patients who may have transportation barriers, busy schedules, or ongoing medication needs. Specialty pharmacy services provide additional support for patients taking more complex medications, helping them navigate treatment, monitoring, and follow-up more smoothly.

These options help patients stay on track with medications, reduce delays, and maintain close coordination between pharmacists and care teams.

Supportive Services That Strengthen Health Outcomes

Supportive services remove barriers that can disrupt care, and build the knowledge and confidence needed to stay well over time.

Nutrition services, with access to registered dietitian nutritionists, help patients better understand how food and eating habits affect their health and how to make realistic changes that support their medical needs. Chronic disease management programs give patients ongoing support as they live with conditions such as diabetes, high blood pressure, and other long-term health concerns, helping them stay engaged in care and reduce complications over time. We also provide HIV care that supports patients with treatment, monitoring, education, and coordinated follow-up so they can manage their health with confidence and get back to what matters most.

Together, these services complement primary and specialty care by helping patients manage complex health needs with greater consistency, support, and stability.

Supporting Care Teams with the Right Tools

Yakima Valley Farm Workers Clinic invests in technology that helps reduce friction, support clinical decision-making, and strengthen team-based care while keeping the focus where it belongs: on patients.

That includes Epic, the electronic medical record that brings charting, orders, messaging, and population health tools into one connected workflow to support coordinated, team-based care. We also use an AI scribe tool, which can help draft clinical documentation from patient visits and reduce some of the administrative burden on providers so they can focus more fully on the patient in front of them. UpToDate gives clinicians access to current, evidence-based guidance at the point of care, helping support informed treatment decisions. E-consults make it possible for providers to obtain specialist guidance more quickly through secure provider-to-provider communication, which can improve coordination and, in some cases, reduce the need for an in-person specialty visit.

Taken together, these investments reflect the commitment Yakima Valley Farm Workers Clinic has to delivering high-quality outpatient care that is accessible, coordinated, and rooted in the communities we serve, today and for the future.

“
*Keeping the focus
where it belongs:
on patients.*



Registro / Caja





Coming Soon:

Miramar Dental

Yakima Valley Farm Workers Clinic and Pacific Northwest University (PNWU) are partnering to develop Miramar Dental, a new training-focused dental clinic in Kennewick designed to improve access to care while preparing the next generation of dental professionals. The 18,111 square foot facility will serve as a learning center for PNWU's School of Dental Medicine, where students train alongside faculty in a community-based setting.

This collaboration reflects a shared commitment to addressing the regional shortage of dental providers and expanding care in rural and underserved communities. By integrating education with patient care, Miramar Dental supports a "recruit, educate, and return" model that encourages future providers to serve in our communities.

Yakima Valley Farm Workers Clinic OB/GYN

As part of a larger Yakima Health Enhancement Project, Yakima Valley Farm Workers Clinic is strengthening care for women and families through a new, centralized OB/GYN location in Yakima. This initiative unifies women's health services under one roof, creating a more coordinated and accessible experience for patients.

By unifying obstetric and gynecological services, the new clinic will support more consistent scheduling, improved coverage for deliveries and procedures, and stronger collaboration among providers. Patients will benefit from a cohesive care team working in real time to deliver high-quality, compassionate care across every stage of life.





*“ Moments of uncertainty
often create our greatest
opportunities. ”*